

COMMUNITY DIRECTOR UPDATE

MARCH 2025

GREETINGS FROM YOUR COMMUNITY DIRECTOR - KATHLEEN CHAPMAN

Mardi Gras? St. Patrick's Day? What is your favorite day in March? March will bring us crazy North Carolina weather, Daylight Saving Time, and most exciting, our 2025 Tenant Satisfaction Survey! This annual survey is sent out on behalf of the Department of the Navy to all our current residents. This provides each of you with an opportunity to provide your feedback about your home, community, our services as well as the services provided by our military partners. This is a great forum to make suggestions and provide helpful commentary to allow us to better serve you. Please be on the lookout for further information and as a precaution, please reach out to your community centers to ensure we have the best non-military email address to ensure you receive your survey.

Thank you to all our families who have chosen to make Cherry Point Family Housing their home!

Regards,

Kathleen Chapman, HMC Community Director

UPCOMING COMMUNITY EVENT

BAGEL & BREWS

Date: March 27th, 2025

Time: 9am - 10:30am

Location: Slocum Village Community Center

·Do you have ideas, questions, or maybe just an opportunity to share recipes? Stop by and enjoy a bagel and coffee with the Community Director for Cherry Point.



INSTALLATION EVENT

EGG MY YARD

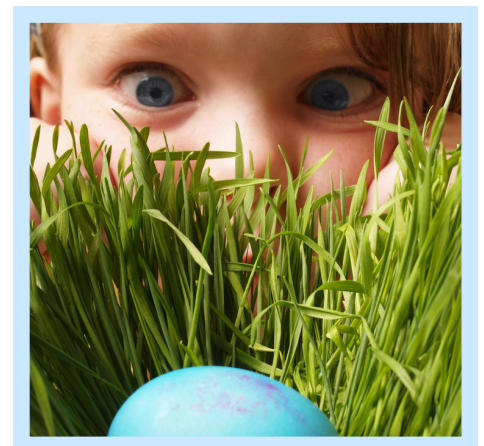
Date: April 19, 2025

Time: 6 - 10pm

Location: Your Yard

·Families can preorder plastic easter eggs and the Single Marine Program would hide them in your yards overnight April 19th, for your kids to hunt on Easter Sunday.

Registration ends April 1st. [Click Here](#) to register



UPCOMING LOCAL EVENTS

COASTAL HOME AND GARDEN SHOW

Date: March 1 & 2, 2025

Time: 10am - 3pm

Location: Crystal Coast Civic Center

60+ vendors - Everyone will find something of interest at the Home & Garden Show.

TRASH & RECYCLING

Recycle Weeks: March 4th, 8th, 18th and 22nd

[Click Here](#) for the Trash & Recycling Schedule

MAINTENANCE TIPS

Is your garbage disposal sour or not the freshest?

A quick tip from the maintenance department is to place some ice cubes in the disposal while it is turned off. Run a trickle of water, turn on the disposal and let the ice do the rest. Once the ice is crushed and gone turn the unit off. You are left with a clean, fresher disposal. This can be done once a month or as needed.

Dryer Fire Protection and Efficiency

To prevent fires and to ensure your dryer is functioning at its most efficient level be sure to clean out the lint traps after each use. Lint can build up in dryers and can become a fire risk. Additionally, your dryer cannot get the correct amounts of air required to operate efficiently. Clean your dryer lint trap each time after dryer operation.

Heating, Ventilation, and Air Conditioning (HVAC)

Don't Forget to Change Your AC Filter

To ensure optimal performance and energy efficiency of your air conditioning system, it's crucial to regularly replace your air filter. A dirty filter can restrict airflow, leading to higher energy consumption and potentially damaging your unit.

We recommend changing your AC filter at least once a month. If you have pets, please change it more frequently, ideally every other week, as pet dander and hair can clog the filter quickly.

Do you need a new filter? You can conveniently pick up replacement filters at our self-help location located at Slocum Village Community Center at 102 Bern St. in Havelock or the Grants Landing Community Center at 494 Wilson Dr. on base.

By keeping your AC filter clean, you'll enjoy cleaner air, lower energy bills, and a longer-lasting air conditioning system.



COMMUNITY REMINDERS

We adore seeing our four-legged residents enjoying our community, but let's remember to be responsible pet owners and keep everyone happy and safe. Here are some friendly reminders to ensure our furry friends continue to be welcome guests:

1. **Leash Love:** Remember, leash laws are in place for everyone's safety and enjoyment. When outside your home (fenced area), keep your furry friend on a leash, allowing them to explore and socialize responsibly.
2. **Scoop the Poop:** No one enjoys stepping in surprises! Please always clean up after your pet promptly and dispose of waste properly in designated bins. Together, we can keep our community clean and pleasant for everyone.
3. **Respectful Greetings:** While some pets love meeting new friends, not all do. Be mindful of other residents and their pets, asking permission before letting your furry friend approach. Respectful introductions create a positive experience for all.
4. **Bark Buddies, Not Barking Battles:** Excessive barking can disturb neighbors. Ensure your pet has plenty of exercise and mental stimulation to minimize unwanted noise. Consider training resources if needed.
5. **Home Sweet Home:** Always ensure your pet wears a collar and ID tag so they can be easily returned if they wander away. Keep your contact information updated on the tag, and remember, microchipping your pet provides an extra layer of security.

By following these friendly reminders, we can ensure our furry friends continue to be cherished members of our community. Remember, happy pets and responsible pet owners make for a happy and harmonious community for everyone!

KUDOS TO OUR TEAM ON THEIR 5 STAR REVIEWS

From some Cherry Point Family Housing Residents

"Maitland left a handwritten note explaining the repair. I appreciate being told what the problem was and how it was resolved.

"Kinny was very professional and knowledgeable in all area that needed help. He made sure to explain what the problem was and why it had messed up."

"Pete and Maitland found the oven light was out when doing the preventative maintenance. Pete said he submitted a ticket on my behalf and it was taken care of that day. I appreciated their attentiveness, willingness to submit a ticket, and remedy it so quickly. Dynamic duo those two!"

"Jimmy was awesome, talked us through everything step by step, replaced our baby gate and even installed it for us! Brian and Jacob were awesome installing the base boards and were very kind."

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director

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Office Contact Information

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